

I would like to become a member of the Chipping Surgery (please tick one)

PPG

Virtual PPG

Title: Mr Mrs Miss Ms Other.....

Name:.....

Address:.....

.....

.....

.....Postcode:.....

Date of Birth:.....

Telephone:.....

Mobile:.....

E-mail Address:.....

.....

Signature:.....

Date:.....

The information you supply us will be used lawfully, in accordance with the Data Protection Act 1998. The Data Protection Act 1998 gives you the right to know what information is held about you, and sets out rules to make sure that this information is handled properly.

Help us decide on ways of making a positive contribution to the services and facilities offered to patients by the Chipping Surgery

No training is required, the most important thing is that you are keen and focused on taking positive action to help the practice.

If you are interested in improving health services at YOUR practice, then please complete the enclosed slip and return it to Reception.



For more information contact the Chair of the PPG,

Louise Arnold:
louise@larnold.co.uk
01453 844341
07857 634 261



THE CHIPPING SURGERY



Getting better together

PATIENT PARTICIPATION GROUP INFORMATION LEAFLET

Help the Chipping Surgery

Who We Are and What we Do

Members of the Patient Participation Group (PPG) are volunteers who work with the Chipping Surgery to represent patients, offering views, and deciding ways to make a positive contribution to the services and facilities provided

If as a patient, you would you like to:

- have a voice in supporting the development of the Chipping Surgery
- work together, with a group of actively interested patients and practice staff,
- share information and ideas,
- assist in shaping the practice and its services for the future, and
- contribute to the development of wider local NHS health services

Then JOIN THE CHIPPING SURGERY PPG

The Group meets bi-monthly at the surgery on the second Monday evening from 7pm, or

if attending meetings is difficult please sign up for our Virtual Participation Group and assist the PPG by email

to give YOU and all patients

Some of our Activities:

- Providing Information
Produced “How to guides” for booking GP appointments and ordering repeat prescriptions online, available on the website and in the waiting rooms
- Improving Disabled Access
Additional space in the main car park with system for reallocating appointment if main entrance inaccessible
- Raising Awareness
Regular surgery newsletters giving information about health conditions and local services such as befriending and exercise on prescription.
Coffee mornings for causes such as Breast Cancer Care and the British Heart Foundation
- Making Community Links
Held a joint information evening, about the local Hospice, Longfield whose services include art groups, physiotherapy and palliative care for people who have a life-limiting illness and their family
- Networking
Attend local and county network meetings to stay informed about, and be part of, decisions made about health provision

the very best care and support

Some of our Future plans:

- Improving use of Online Services
Linking people who are good at IT and at helping people with patients who need support to use the online services by establishing a computer buddy service
- Fundraising
To fund additional equipment which will improve patients’ health and quality of life
- Community events
Gathering together service and support providers so that patients can find out what is available

If you’d like to help these plans happen, or have other suggestions, Please complete the sign up form, select PPG or Virtual PPG, and return the form to Reception

Who We Are Not

We are not a group dealing with personal medical issues and complaints.

There are already procedures in place to deal with these:

- **Medical Issues:** These should be discussed with the Doctor or Nurse who is treating you.
- **Complaints:** These should be addressed to the Practice Manager in the first instance.