

The Chipping Surgery Annual patient survey report for Autumn 2017

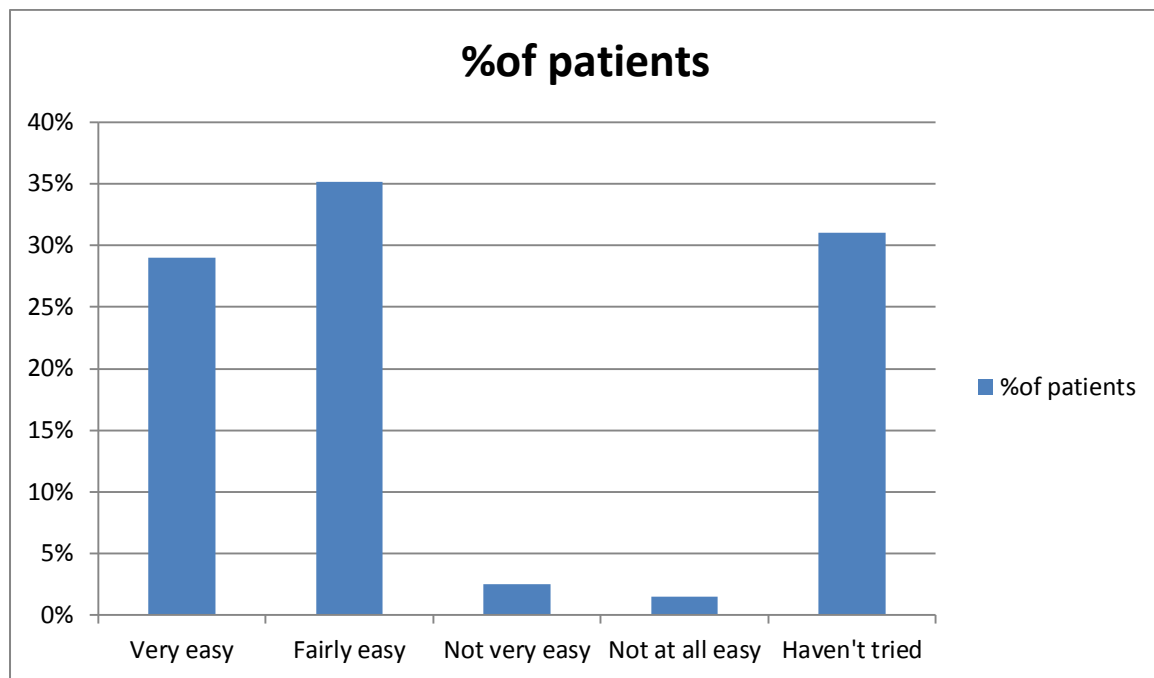
We conducted a survey during the month of October 2017

Number of completed surveys: 196

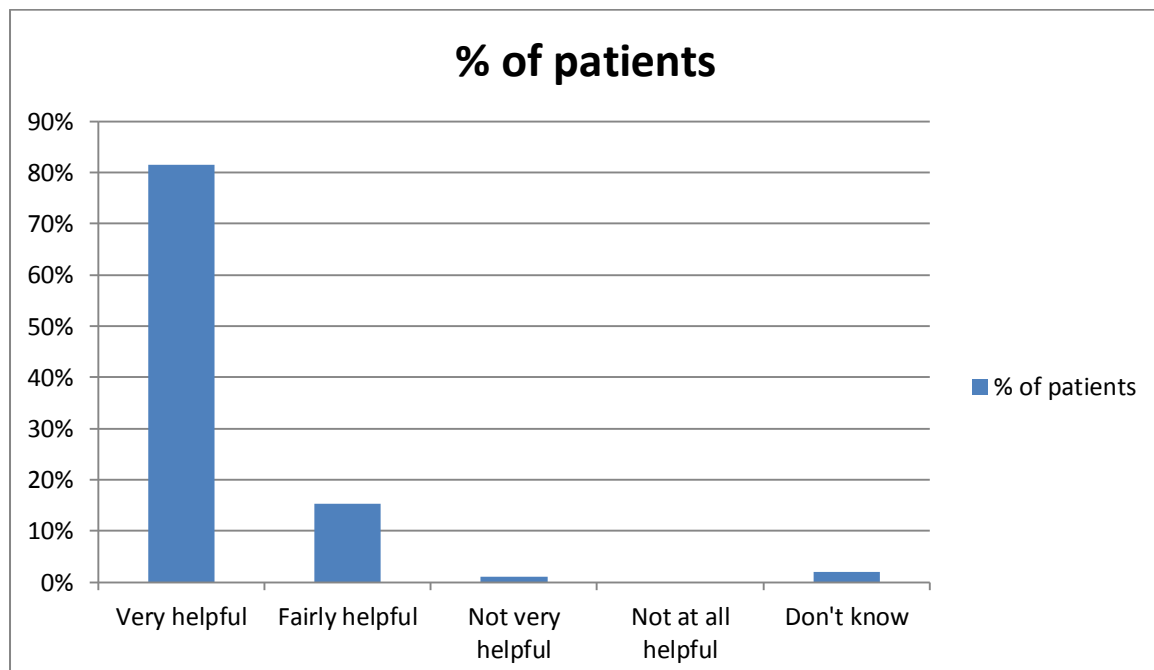
Not all questions were answered on each form

The results are as follows:

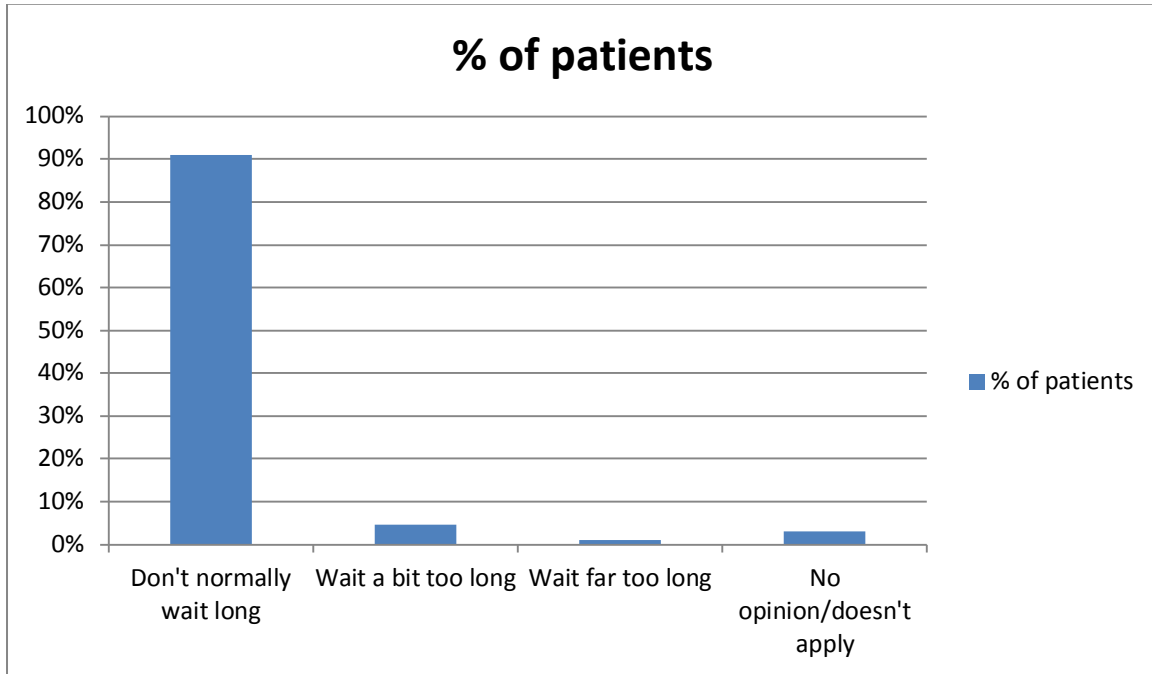
Q1 – Please rate your experience getting through on the phone at 8am



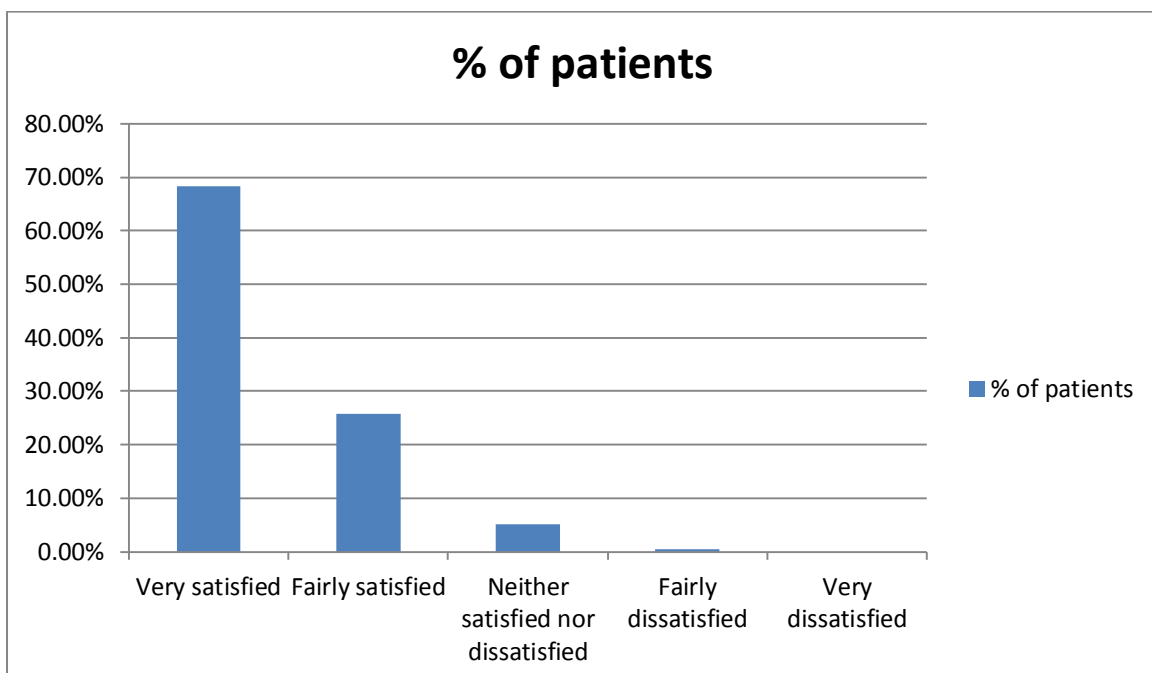
Q2 – How helpful do you find the receptionists



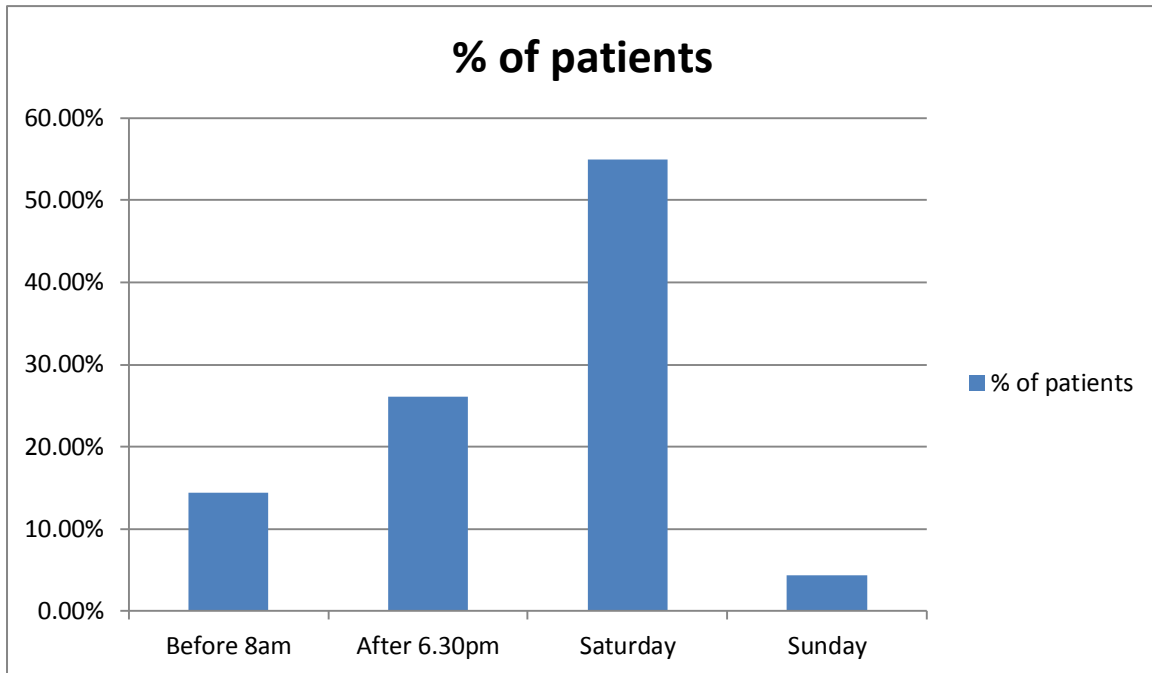
Q3 – what is your impression of the waiting times when attending your appointments?



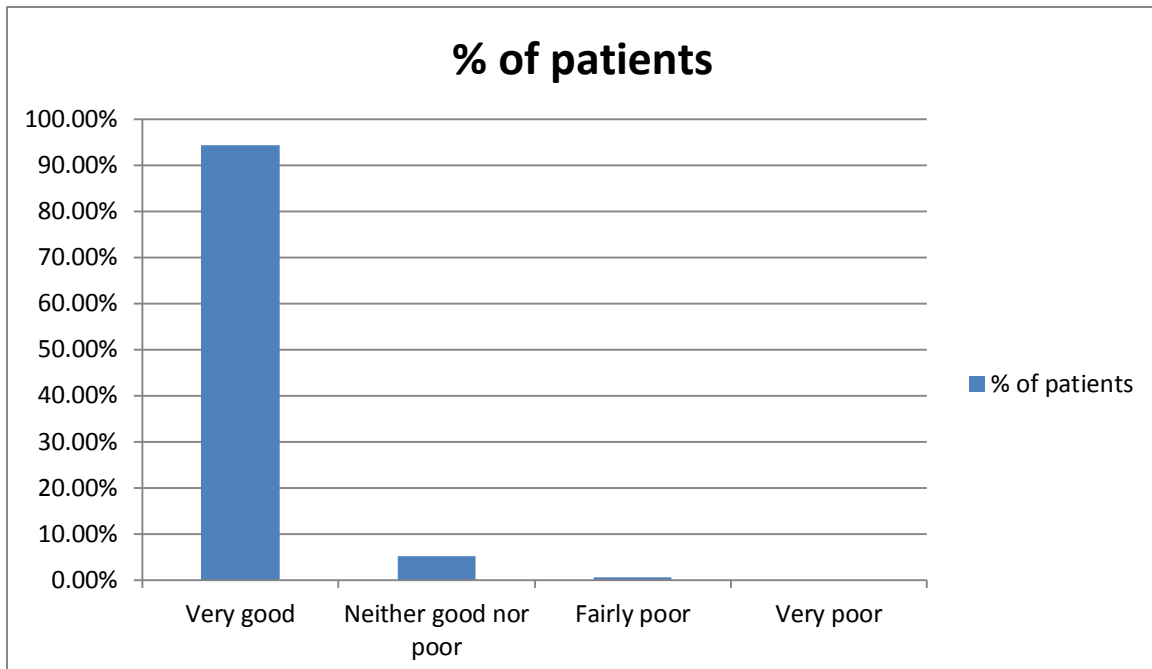
Q4 – How satisfied do you feel about the opening hours of the practice?



Q5 – If you wanted to recommend additional opening times, what would they be?



Q6 – What is your overall experience of the practice?



Q7 – Would you recommend the practice to someone who has just moved to the area?

