

I would like to become a member of the Chipping Surgery (please tick one)

Ti- PPG Virtual PPG
Title: Mr Mrs Miss
Ms Other.....

Name:.....

Address:.....
.....
.....

.....Postcode:.....

Date of Birth:.....

Telephone:.....

Mobile:.....

E-mail Address:.....
.....

Signature:.....

Date:.....

Your details will be maintained on the PPG membership list and used to contact you about meetings and events, and to ask you your opinion of the Chipping Surgery. Your details can be removed from the list at any time by contacting the Chair of the PPG

Help us decide on ways of making a positive contribution to the services and facilities offered to patients by the Chipping Surgery

No training is required, the most important thing is that you are keen and focused on taking positive action to help the practice.

If you are interested in improving health services at YOUR surgery, then please complete the enclosed slip and return it to Reception.



For more information contact the Chair of the PPG,

Louise Arnold:
louise@larnold.co.uk
01453 844341
07857 634 261



THE CHIPPING SURGERY



Getting better together

PATIENT PARTICIPATION GROUP INFORMATION LEAFLET

Help the Chipping Surgery

Who We Are and What we Do

Members of the Patient Participation Group (PPG) are volunteers who work with the Chipping Surgery to represent patients, offering views and deciding ways to make a positive contribution to the services and facilities provided

If, as a patient, you would you like to:

- have a voice in supporting the development of the Chipping Surgery
- work together with a group of actively interested patients and surgery staff ,
- share information and ideas,
- assist in shaping the surgery and the services provided for the future, and
- contribute to the development of wider local NHS health services

Then JOIN THE CHIPPING SURGERY PPG

The Group meets every 2 months at the surgery on the second Monday evening from 7pm , or

if attending meetings is difficult please sign up for our Virtual Participation Group and assist the PPG by email

to give YOU and all patients

Some of our Activities:

- Providing Information
Produced “How to guides” for booking GP appointments and ordering repeat prescriptions online, available on the website and in the waiting rooms
- Improving Disabled Access
Dropped all kerbs at the front of the surgery building and added an additional space in the main car park. Set up a system for reallocating an appointment if the main entrance is inaccessible
- Flu clinics
Ensured the Flu clinic ran smoothly, minimised waiting time and provided refreshments. The Fire Service, Carers Gloucestershire and Longfield Hospice representatives were invited to attend and offer advice and support to patients
- Fundraising
Funded a second INR Star machine to support patients on medication such as Warfarin, and an additional check in screen for the waiting room
- Networking
Attend local and county network meetings to stay informed about, and be part of, decisions made about health provision

the very best care and support

Some of our Future plans:

- Supporting growing the Surgery
As new housing is planned and built the PPG will represent patients’ views in plans to cope with an increase in patient numbers.
- Keeping Patients informed
Setting up a blog which has information from the patient group and medical staff and is available online and in paper form in the surgery
- Community Support
Supporting groups to provide access to life saving defibrillators, training to feel confident to use them and publicity

If you’d like to help these plans happen, or have other suggestions, Please complete the sign up form, select PPG or Virtual PPG, and return the form to Reception

Who We Are Not

We are not a group dealing with personal medical issues and complaints.

There are already procedures in place to deal with these:

- **Medical Issues:** These should be discussed with the Doctor or Nurse who is treating you.
- **Complaints:** These should be addressed to the Practice Manager in the first instance.